

NHS Citizen – a short introduction

What is NHS Citizen?

When NHS Citizen is built it will give citizens an active voice in NHS England decision making. People will have a way of raising their healthcare issues, concerns and ideas with NHS England and a say in how they are addressed by the NHS. They will be able to talk to others about similar experiences and share ideas. Citizens will be able to choose for some issues to go to an Assembly, where they can be discussed by citizens and the NHS England Board.

How did it start?

In 2013 the [NHS Citizen project team](#) was commissioned to develop a blueprint for NHS Citizen – setting out how citizens can play a more active role in NHS England’s decision making in the future. You can learn more about the project in [Understanding NHS Citizen](#).

What is the NHS Citizen project team?

NHS England commissioned a partnership of four organisations to design NHS Citizen, the [NHS Citizen Project Team](#). So far we have been designing the tools and activities that will make up NHS Citizen, which together we sometimes call the ‘NHS Citizen system’ or, occasionally, the ‘NHS Citizen model’.

What is the NHS Citizen design?

Up until the end of March 2015, NHS Citizen was in its ‘design stage’. The NHS Citizen project team held an ‘open design’, holding events to talk about NHS Citizen and to model and test how it would work. Over this period, and with the help of people from a variety of backgrounds and interests in healthcare, these ideas were developed and improved.

How can I find out more?

You can visit our [website](#), where our blog tells you what’s happening right now in the project. To learn more about the design of NHS Citizen, visit our [design microsite](#).