



NHS Citizen and local Healthwatch

Understanding our Complementary Roles

Tuesday 9 June 2015, 12:00-15:30

Imperial War Museum, Lambeth Road, London SE1 6HZ

Thank you for booking a place at the NHS Citizen and local Healthwatch workshop.

Below are more details about the day.

Purpose of the workshop

[NHS Citizen](#) is a project that aims to answer a simple question: what is the best way for NHS England to take into account the views of all the public when it makes decisions? NHS England wants you to be actively involved at its very heart - to help solve long-term problems, deal with ongoing issues, and take part in its decision-making.

As a key part of the local health and social care infrastructure we would like to invite all local Healthwatch to discuss NHS Citizen with us. This will be an interactive workshop with lots of time for discussion and debate. You will have the opportunity to:

- talk to NHS England about the important and unique role of Local Healthwatch
- hear about NHS Citizen – what it is and what it is trying to do
- explore the opportunities NHS Citizen offers and discuss what a good working relationship might look like

We hope that the output of the day will be a description of the connections between NHS Citizen and Healthwatch a practical understanding of how our work complements each other.

Agenda

- 12.00 Registration and lunch
- 12:30 Welcome and Introductions
- 12:45 **NHS Citizen “why and how”:**
Olivia Butterworth, Head of Public Participation, **NHS England**
- 13.30 **Local Healthwatch**
Gerard Crofton Martin, Head of Network Oversight and Support, **Healthwatch England**
- 13:50 **Exploring our complementary roles**
Facilitated discussion and conversation focusing on:
- the complementary roles of local Healthwatch and NHS Citizen
 - the unique role and contribution of local Healthwatch
 - exploring our working relationship
- 15:30 **Close**

All timings, apart from start and finish are approximate and this agenda is subject to change. Mid afternoon refreshments will be provided.

This event will be webcast live.

Background

[NHS citizen](#) is an innovative approach and we are excited about how it can help provide solutions to Primary Care commissioning, we are seeking to involve people from the wider health and social care field and beyond to work with us.

At the November NHS England board meeting, members formally agreed to implement the NHS Citizen approach to citizen participation in NHS England. There was also agreement to set up a ‘task and finish’ group that will work with NHS Citizen and others on resolving how NHS England can be an ‘exemplar’ for public participation in NHS decision making.

The [Board paper](#) that was submitted and discussed at the meeting said: “We now need to ensure NHS Citizen is a core part of the way NHS England enables public participation and ensure that it is supported, without seeking to control, to make the step change in public involvement.”

Directions

Directions and travel information are available here <http://www.iwm.org.uk/visits/iwm-london/your-visit>

If you have any questions about the day please don't hesitate to speak to us. You can email Mary at mary.newsome@nhs.net

Please also let Mary know if you have not already mentioned any special access or dietary requirements.